

APPOINTMENTS

All patients are seen by appointment only and, if available, parents may request a certain physician to see their child. Patients who arrive without an appointment will be given the next available opening, unless the clinical staff determines the problem is urgent and the patient should not wait. Well exams, consultations, sick visits, and follow up appointments are done during regular office hours Monday through Friday. Extended weekend hours are for urgent problems that cannot await regular office hours.

Well Exams

A complete list of well exams and immunizations, as recommended by the American Academy of Pediatrics, can be found on our website. We ask that these visits be scheduled in advance, to help ensure your choice of physician and appointment time. The next well exam for an infant can be scheduled when checking out. The physician schedule is usually open 2–3 months ahead of time.

Sick Appointments

Realizing that you cannot predict when your child may get ill, we have openings available at the start of each workday to see sick children. We encourage you to call as early in the day as possible if your child needs an appointment. If you call late in the day and your child's problem is not urgent, you may be offered an appointment early the following day. Sick visits usually focus on a single problem and tend to be shorter visits.

Choosing a preferred provider

We recommend that you find a physician that you like and feel comfortable with to be your child's primary doctor. This gives consistency and allows them to get to know your child. Although all of our physicians follow the same standards and give quality care, they each have a unique personality so find someone that fits with you and your family. Any of our physicians are able to see your child for a same day visit if your preferred provider is unavailable. Both offices share the same Electronic Health Records to see your child's history, so you are also welcome to be seen in either location.

WAITING / WIFI

We request, when possible, that you limit the number of children, friends, and relatives accompanying your child to the office. At this time, we have chosen not to have a waiting room inside the building. You will call the office to check in on arrival and then a clinical staff member will call you when they are ready to bring you to a room. We have found that most parents like this better than a traditional waiting room. Add our guest wifi to your phone, so that you can connect whenever you are on our property. Please let the front desk know if you prefer not to wait in your car and we will make other arrangements.